

# #Digi Know Vember



**4th - 8th November**

DigiKnowVember is Renfrewshire's Digital Inclusion week, organised from within the DigiRen Network.

This guide contains the [digital inclusion event listings throughout the week from Monday 4th to Friday 8th November 2024.](#)

Please note that the most up to date information will be held online, and we recommend you check this before attending any in person events, or call ahead on any of the numbers listed if you want to find out more. You can see the online listings by scanning this QR code:



# Monday 4th November

## **Drop In Employability Information Session**      **Time: 9.30am -11.30am**

**Delivered by:** Invest in Renfrewshire

**About the session:** Drop in session to inform people about Invest and our employability support. Through the DigiKnow session we can advise people where they can go for digital support/training.

We also have laptops that can be taken out for job search. We can also inform people of the Digital College courses and the Digital Skills courses delivered by Invest at the Russel Institute.

**Audience:** Limited to those looking for employability support.

**Venue:** Bargarran Community Education Centre, 8 Bargarran Square, Erskine PA8 6BX.

**Registration Details:** No registration required, just come along!

## **GetSafe/RenSafe Online Information Stall**      **Time: 10.00am—4.00pm**

**Delivered by:** Renfrewshire Council & Get Safe Online

**About the session:** Come along and meet with GetSafe Online and RenSafe Online Safety Ambassadors to find out more about online fraud, how to identify it and what to do about it. If you have a question about being safe and secure online come along and have a chat.

**Audience:** Everyone

**Venue:** Piazza Shopping Centre Paisley.

**Registration Details:** No registration required, just come along!

## **Digital Lifelines**      **Time:10.00am—12.00pm**

**Delivered by:** Mhor Collective & Digital Lifelines

**About the session:** This training opportunity has been created through Digital Lifelines Scotland, in partnership with Connecting Scotland. The session will explore how frontline staff can embed digital inclusion work as part of a holistic approach to harm reduction.

Our interactive session will broadly cover:

- Understand and explain the benefits of being online
- Understand how to engage a new learner who has limited or no digital skills/confidence
- The principles of Harm Reduction as laid out by Harm Reduction International
- Embedding digital inclusion in harm reduction work: exploring barriers to engagement, and positive ways of overcoming these
- Learning together: sharing and reflecting on resources for practice, including SCS app
- Staying safe online, and considering risks, boundaries and limitations

**Venue:** Online only via Zoom

**Registration Details:** Complete online form at

[https://docs.google.com/forms/d/e/1FAIpQLScfaFsPu\\_h2H4DW05Uf1W52RJO2pdShGmYez8-ce6rZPzV0Aw/viewform](https://docs.google.com/forms/d/e/1FAIpQLScfaFsPu_h2H4DW05Uf1W52RJO2pdShGmYez8-ce6rZPzV0Aw/viewform) or scan the QR Code



# Monday 4th November

## **Digital Health and Social Care Human Rights Principles**

**Time: 11.00am—12.00noon**

**Delivered by:** The Health and Social Care Alliance Scotland (The ALLIANCE)

**Venue:** Online Only (MS Teams)

**Registration Details:** Email [louise.coupland@alliance-scotland.org.uk](mailto:louise.coupland@alliance-scotland.org.uk) for joining instructions

## **Circuit in Renfrewshire**      **Time: 11.00am—12.00noon**

**Delivered by:** Mhor Collective

**About the session:** Circuit in Renfrewshire - In this session you can learn more about Circuit Scotland (<https://circuitscotland.com/>); Digital Makerspaces and what it means for young people who are care experienced in Renfrewshire. There will also be an opportunity to learn more about the support available for frontline staff working to develop the digital skills and confidence themselves to help young people who are care experienced in their digital lives. You can book here!

**Audience:** Adults who support young people with care experience, including staff/professionals

**Venue:** Online only via Microsoft Teams

**Registration Details:** Register using online form at <https://docs.google.com/forms/d/e/1FAIpQLSfJqp9w6YUvqqxSgg7y2cl5-tE-aynrAxP0ZIRMCm92bwmEbA/viewform>



## **Aye Mind - Online Resource for Youth Mental Health**

**Time: 11.00am—12.30pm**

**Delivered by:** The Mental Health Improvement Team at NHS Greater Glasgow and Clyde

**About the session:** An online session to support DigiKnowVember which looks at children and young people's online lives. It looks to increase awareness of a GGC resource, Aye Mind, that explores children and young people's online lives, digital tools, and how they impact children and young people's mental health and wellbeing.

**Audience:** For anyone working with children and young people

**Venue:** Online only via MS Teams

**Registration Details:** Email [ggc.mhead@nhs.scot](mailto:ggc.mhead@nhs.scot) for joining instructions

## **Glenburn Community Centre Outreach      Time:9.30am**

**Delivered by:** Invest in Renfrewshire

**About the session:** Drop in job club CV assistant and application support

**Audience:** Parents

**Venue:** Glenburn Community Centre, Fairway Ave, Paisley PA2 8DX

**Registration Details:** No registration required, just come along!

## **RenSafe Online Safety Ambassador Training Time:10.00am—4.00pm (must attend all day to qualify)**



**Delivered by:** Renfrewshire Council

**About the session:** "If you live, work, volunteer or study in the Renfrewshire Council area and would like to help people learn how to spot potential online scams, protect themselves online and recognise if someone is at risk of online harm then why not become an accredited Online Safety Ambassador.

In partnership with Get Safe Online, our Online Safety Ambassador programme enables passionate individuals like yourself to take the lead in promoting safer online practices, both within your team and beyond.

By becoming an Online Safety Ambassador, you'll:

- **Shape your own engagement:** You get to choose how you engage with others, this could be within work, family, friends or community.
- **Raise Awareness:** Help educate others on how to navigate the online world safely and responsibly.
- **Empower Others:** Provide guidance and direct others to best practices for protecting personal information and prevent falling for online scams.

No experience? No worries! Full training and access to resources will be provided. You'll have everything you need to confidently guide others, plus ongoing support from our growing ambassador community to help you thrive in this role.

**Venue:** Hybrid (a mix of in-person and online)

**Registration Details:** Complete online form at <https://forms.office.com/e/keAxAmU8RN> or scan the QR Code

# Tuesday 5th November

## **DigiKnow themed Digital Champions Catch Up**      **Time: 10.00am—11.00am**

**Delivered by:** Renfrewshire Council

**About the session:** DigiKnow themed Digital Champions Catch Up

**Venue:** Online only via MS Teams

**Audience:** Existing Renfrewshire Council Digital Champions only

**Registration Details:** Email [angela.mcinnes@renfrewshire.gov.uk](mailto:angela.mcinnes@renfrewshire.gov.uk) for joining instructions.

## **Get Connected: Exploring ALISS & Discover Digital** **Time: 10.00am—11.30am**



**Delivered by:** The Health and Social Care ALLIANCE

**About the session:** An online webinar, going through the Discover Digital Guide which will highlight and promote digital tools and resources that can promote health and wellbeing. The webinar will be conducted in conjunction with the ALISS programme and will also feature a demonstration on ALISS, its new features and how ALISS can be used to find support services in your local area, as well as digital support services that are available.

**Venue:** Online only via Zoom

**Registration Details:** Register at <https://us02web.zoom.us/meeting/register/tZcldO2qrz8qEteWAXkLA5cOivnqtZ-LOacl#/registration> or scan the QR Code.

## **Digital Champion Training from Mhor Collective** **Time:10.00am—12.00noon**

**Delivered by:** Mhor Collective and Connecting Scotland

**About the session:** This Digital Champion Training session is for anyone working in and supporting health and care, both in public and voluntary sector. The session will cover what is digital inclusion, what does that mean for health and care and how can we support inclusion:

- What (who) is a digital champion?
- The relational, holistic approach
- Digital skills for staff to feel confident
- Safeguarding and building confidence in online safety (staff and learners)
- Accessibility tools
- Specific tools: knowing what to trust and recommend
- Opportunities to share practice and questions

**Venue:** Online only via Zoom

**Registration Details:** Email [training@mhorcollective.com](mailto:training@mhorcollective.com) for joining instructions

## **Digital Art      Time: 5:45pm—6.30pm**

**Delivered by:** Renfrewshire Libraries

**About the session:** an introduction to free online tools to make your own digital art. Learn about Windows 11, using the web, file management and photo printing. Includes a print photo printer quality A3 print out of your art.

**Audience:** Suitable for adults and families, young people under 8 must be accompanied by a parent while in the library.

**Venue:** In person only—Paisley Central Library, Community Room

**Registration Details:** Book a place by visiting the What's on page on [www.RenfrewshireLibraries.co.uk](http://www.RenfrewshireLibraries.co.uk) or scan the QR Code



## **First Steps into VR      Time: 6.45pm—7.30pm**

**Delivered by:** Renfrewshire Libraries

**About the session:** Take your first steps into Virtual Reality, guided by experts. After an introduction, there is a library of virtual games and worlds to explore.

**Venue:** In Person Only—Paisley Central Library, Community Room

**Audience:** Strictly age 12+ due to manufacturer recommendations and PEGI ratings of experiences and games available.

**Registration Details:** Book a place by visiting the What's on page on [www.RenfrewshireLibraries.co.uk](http://www.RenfrewshireLibraries.co.uk) or scan the QR Code



# Wednesday 6th November

## **Parental Job Club      Time: 9.30am—12.00noon**

**Delivered by:** Invest in Renfrewshire

**About the session:** Support with courses, job search activity, employability skills, health & wellbeing.

**Audience:** Parents

**Venue:** In Person Only—Russell Institute, 30 Causeyside Street, Paisley

**Registration Details:** No registration required, just come along!

## **Digital Drop in Station 7      Time: 9.30am—12.30pm**

**Delivered by:** Invest in Renfrewshire

**About the session:** A digital drop in giving support for parents.

**Venue:** In Person Only— Station 7, Quarry Street, Johnstone.

**Registration Details:** No registration required, just come along!

## **Digital Discovery Drop-In      Time: 12.00noon —2.00pm**

**Delivered by:** Renfrew YMCA

**About the session:** Our "Digital Discovery" drop-in sessions will offer children and families the opportunity to explore the digital inclusion tools available at our multisensory building. During these sessions, participants will have access to digital devices, interactive learning opportunities, and technology suited to all abilities. We will provide guidance on how to use digital tools to support education, communication, and social inclusion. The event aims to showcase how our inclusive environment, combined with technology, can empower families to develop digital skills, bridge the digital divide, and enhance opportunities for learning and growth in a supportive setting.

**Audience:** Children and families only

**Venue:** Renfrew YMCA, 3 Canal Lane, Renfrew, PA4 8QS

**Registration Details:** No registration required, just come along!

# Wednesday 6th November

## **Digital Champion Digital Skills Drop-in      Time: 2.00pm—4.00pm**

**Delivered by:** OneRen

**About the session:** Do you need some help with your iPad, tablet, smart phone or need to use one of our Public Access PCs? Come along to our digital drop-in, in person and a Digital Champion will be on hand to help, no need to book, just come along!

**Venue:** Johnstone Community Library, Johnstone Town Hall, 25 Church St, Johnstone PA5 8FA

**Registration Details:** No registration required, just come along!

## **Intergenerational Digital Session      Time:3.00pm—4.30pm**

**Delivered by** ROAR Connections for Life & University West of Scotland

**About the session:** Kick off Digi(Know)vember with our first intergenerational digital session at the **\*\*Forum space, UWS Paisley (Main Reception, High Street)\*\***. This free series is designed to help older adults enhance their digital skills in a supportive environment.

This session will focus on How to use Google Maps and bus apps\* (get comfortable with finding routes, nearby services, and bus schedules to help you navigate easily)

While we encourage participants to bring their own devices, it's perfectly fine if you don't have one—just come along to observe and learn!

**Audience:** Older Adults

**Venue:** The **\*\*Forum space, UWS Paisley (Main Reception, High Street)\*\***.

**Registration Details:** Call **\*\*Roar Connections for Life\*\*** on **\*\*0141 889 7481\*\*** to reserve a spot in any or all sessions. Spaces are limited, so book early to secure your place!



# Thursday 7th November

## **Renfrew Outreach      Time: 9.15am—12.15pm**

**Delivered by:** Invest in Renfrewshire

**About the session:** This is an employment support drop in session where clients can come and get advice and support with their cv, applications, and job search - we bring our own laptops for clients to use.

**Audience:** Those looking for employability support

**Venue:** William McMaster Centre, Donaldson Drive, Renfrew PA4 8LX

**Registration Details:** No registration required, just come along!

## **DigiRen Network Meeting      Time: 10.00am—11.00am**

**Delivered by:** DigiRen Network

**About the session:** The DigiRen Network will be holding its next online meeting on Thursday 7th November 2024 between 1000 - 1100.

The following spotlight sessions will be delivered:

- Overview of Well in Renfrewshire (WiRE) Platform
- Brief overview of Online Safety, Current and Emerging Scams, Misinformation and how Digital Literacy skills can be used to tackle these problems.

**Audience:** Anyone with an interest in digital inclusion.

**Venue:** Online Only—Microsoft Teams

**Registration Details:** email [Ross.McNicol@Renfrewshire.gov.uk](mailto:Ross.McNicol@Renfrewshire.gov.uk) for joining instructions

## **Getting started with digital inclusion      Time: 10.00am—12.00pm**

**Delivered by:** Mhor Collective and Connecting Scotland

**About the session:** Learning Outcomes:

- What is Digital Inclusion?
- Person Centred support; their motivation, access and skills
- Safeguarding and building confidence in online safety
- Digital champion basics
- Case studies of bet practise
- Apps and websites to help you



**Venue:** Online—Zoom

**Registration Details:** Register at <https://connecting.scot/digital-champions/training/getting-started-digital-inclusion> or scan the QR Code

**Digital Skills Drop-In x Health and Social Care Alliance Roadshow,**  
**Time: 2.00pm—4.00pm**

**Delivered by:** OneRen

**About the session:** Do you need some help with your iPad, tablet, smart phone or need to use one of our Public Access PCs? Would you like some information and guidance on online resources you can use to help you manage your health?

Come along to our digital drop-in, in person and our Digital Champions and the Health and Social Care alliance will be on hand for help and guidance, no need to book, just come along!

**Venue:** Paisley Central Library, 22 High St, Paisley PA1 2BS

**Registration Details:** No registration required, just come along!

**Digital Discovery Drop-In**      **Time: 4.00pm—6.00pm**

**Delivered by:** Renfrew YMCA

**About the session:** Our "Digital Discovery" drop-in sessions will offer children and families the opportunity to explore the digital inclusion tools available at our multisensory building. During these sessions, participants will have access to digital devices, interactive learning opportunities, and technology suited to all abilities. We will provide guidance on how to use digital tools to support education, communication, and social inclusion. The event aims to showcase how our inclusive environment, combined with technology, can empower families to develop digital skills, bridge the digital divide, and enhance opportunities for learning and growth in a supportive setting.

**Audience:** Children and families only

**Venue:** Renfrew YMCA, 3 Canal Lane, Renfrew, PA4 8QS

**Registration Details:** No registration required, just come along!

# Friday 8th November

## **Gallowhill Community Breakfast - Digital Drop In**

**Time:9.00am –12.00noon**

**Delivered by:** RACA, Active Communities and Invest Renfrewshire with support from Renfrewshire Council

**About the session:** Renfrewshire Council will host a digital drop in at the Gallowhill Community Centre as part of the Community Breakfast event. All are welcome to learn more about how to get online, using equipment, find out about social tariff broadband and how OneRen libraries can help you with their digital champions support.

We have something for everyone with a free hot breakfast roll, digital drop-in, information stalls to talk to advisors on numeracy, benefits (such as pension credit), Scottish Child Payment grant, free period products, illegal money lending, energy and Advice Works offering appointments. This is an in-person event to set you up to navigate digital services in the future. We also have some leisure activity with RAMH offering a mindfulness session, free bingo with prizes, Talk, Learn, Do for parents to talk about money to their children.

**Venue:** Gallowhill Community Centre, 166 Netherhill Rd, Paisley PA3 4SF

**Registration Details:** No registration required, just come along!

## **Get Connected: Digital Support for All      Time:12.15pm—1.15pm**

**Delivered by:** Active Communities and ROAR Connections for Life

**About the session:** Join us for an hour of hands-on device support, co-hosted by Active Communities and Roar Connections for Life, as part of our effort to fight digital exclusion.

Whether you're bringing your own device (tablet, phone, laptop) or want to learn on one of ours (including tablets, computers, a Mac, and a printer, generously donated through the Sky Up Hub), we'll guide you through using technology to stay connected.

**Audience:** This session is exclusively open to Roar and Active Communities participants and will be walk-in. Come and explore the tools that can help you stay digitally engaged!

**Venue:** The Hall, Station 7, 7 Quarry St, Johnstone PA5 8DY

**Registration Details:** No registration required, just come along!

# Friday 8th November

## **"What does digital inclusion mean for me?"      Time: 2.00pm—3.00pm**

Delivered by: SCVO

**About the session:** We want to make sure every organisation know what they can do to influence and embed digital inclusion for the benefit of their service users and customers. We believe that digital inclusion is everyone's responsibility - why not think about what you can do?

Join SCVO's Digital Inclusion Development Officer Jason Railton for a look at the new national Digital Inclusion Charter, and hear about what it means for you and your organisation. We'll also be discussing where SCVO and partners can help with your digital inclusion journey.

**Venue:** Online

**Registration Details:** Email [jason.railton@scvo.scot](mailto:jason.railton@scvo.scot) for joining instructions

## **Digital Café      Time: 3.00pm—5.00pm**

**Delivered by:** ROAR: Connections for Life

**About the session:** The Digital Cafe is a free, weekly event held every Friday from 3-5 p.m., where older adults can drop in without pre-booking for tech support and digital learning. Participants bring their own devices—tablets, phones, or laptops—and our friendly team of digital champion volunteers helps with technical issues, online safety, connecting with family, online shopping, and more. Join us on November 8th during Digi(Know)vember as we celebrate older adults staying connected and confident in the digital age. And, of course, enjoy free tea, coffee, and biscuits while learning!

**Audience:** This activity is for older adults only.

**Venue:** In Person Only—Location: Sherwood Greenlaw Church, Glasgow Rd, Paisley PA1 3PA (opposite Paisley Grammar School).

**Registration Details:** No registration required, just come along!  
Please use the buzzer on the side (around the corner) to enter, as the entrance door remains locked at all times.