

The logo features a large white hashtag symbol (#) in the upper left corner. Below it, the word "Digi" is written in a large, white, sans-serif font. Underneath "Digi", the word "REN" is written in a smaller, white, all-caps, sans-serif font. The entire logo is set against a solid orange square background.

Digi
REN

Welcome to
DigiRen

Thursday 05 February 2026

DigiRen Meetings

Microphone

Raise hand or chat

Slide deck

Record / Transcription



Digi
REN

The logo features a large white hashtag symbol (#) in the upper left corner. Below it, the word "Digi" is written in a large, white, sans-serif font. Underneath "Digi", the word "REN" is written in a smaller, white, all-caps, sans-serif font. The entire logo is set against a solid orange background.

Digi
REN

Welcome to
DigiRen

Thursday 05 February 2026

Agenda – DigiRen Network: Thursday 05 February 2026

Time	Item	Speaker
1000 – 1005	Welcome and Introductions	Ross McNicol, Renfrewshire Council
1005 – 1020	Digital Inclusion Update	James McKee, Renfrewshire Council
1020 – 1035	Looking Ahead: DigiRen in 2026	Ross McNicol, Renfrewshire Council
1035 – 1040	Cyber Scotland Week (23-28 Feb)	James McKee, Renfrewshire Council
1040 – 1050	Partner updates	ALL
1050 – 1100	AOB <ul style="list-style-type: none">Data SafetyNational DatabankCitizens Voice Forum OpportunityDigital Inclusion E-Learning Opportunity	ALL Ross McNicol, Renfrewshire Council Ross McNicol, Renfrewshire Council James McKee, Renfrewshire Council
1100	Date of next meeting	



Digital Inclusion Update

James McKee,
Renfrewshire Council



**DigiZones Early Implementer
Evaluation Report Update**

DigiZones Early Implementer Phase (Oct 2024 – Nov 2025)

Overview & Purpose

- DigiZones launched in October 2024 across 21 hubs and the Skoobmobile, providing a standard, recognisable and sustainable digital inclusion offer.
- Created as a **front door** for digital support: internet access, skills support, advice/signposting, and access to devices.
- Co-designed by the **DigiZones Sub-Group** with the **Fairer Renfrewshire Lived Experience Panel**, shaping branding, service design and evaluation.
- Strong alignment with **Renfrewshire's Community Plan, Council Plan, Digital Strategy 2025–2030**, and **CLD Plan 2024–27** and wider plans.

Key Findings & Impacts

Reach and Usage (Jan-Dec 25)

- **96,110 visits** across all venues
- **820** training sessions delivered
- **980.5** Digital Champion volunteer hours
- **43** device loans
- **32,420** public device accesses
- **49,905** public Wi-Fi sessions

What made a difference

- Co-designed / Co-created from outset
- Mix of fixed hubs and a mobile DigiZone reduced travel and cost barriers.
- Branding & Marketing including; four-icon signage improved visibility and wayfinding.
- DigiKnowVember campaigns in 2024 and 2025 boosted awareness.
- Partnership model (Renfrewshire Council, OneRen, Active Communities, Roar) extended reach and capacity.

Lessons Learned

- Venue variation: some locations or venue types specific to user needs.
- Real-time, accurate directory information remains essential for public confidence.
- DigiZones are proving to be a key driver in achieving wider community outcomes, with venue-based activities helping people develop or improve digital skills, access services independently, boost confidence and participate more fully in their communities. There is further opportunity to capture and showcase these benefits through richer feedback, including case studies, testimonials and lived-experience insights.
- Need for a light-touch year-round '**always on**' communications as part of campaigns.
- Youth-only or restricted venues require clear upfront messaging to avoid drop-off.

Recommendations for the Next Phase

- Maintain the single front door and standard iconography.
- Maximise opportunities and use of the Skoobmobile to optimise reach.
- Continue to grow Digital Champions and embed lived-experience insight.
- Strengthen cross-sector work with health, housing and employability partners.

Next Steps

- Draft Evaluation Report being finalised
- Stress-Testing / Mock Exercise – Feb '26
- Considering Criteria
 - Place-based
 - Thematic
 - Evidence / Insight led
- Digital Exclusion Map
- Future phase / rollouts



**#
Digi
REN**

**DigiKnowVember
Update**

- Total number of events: **174**
- Total cancelled: **10**

Final DigiKnowVember Total:

164 Events

- **Weekly reminder emails** to return feedback from sessions
- **1,260+** people attended sessions
- **130 feedback responses**
- **79% return on feedback** currently – (based on 164 sessions delivered)

DigiKnowVember partners:

- **100%** would like DigiKnowVember run again in 2026.
- **100%** were either very or fairly satisfied with DigiKnowVember 2025
- When asked what made DigiKnowVember 2025 a success, the top 3 responses included; **Collaboration, Empowerment and Community**

- One Customer attended the session after seeing it in the programme. As a carer, bookable sessions do not always work for him. He advised he will be attending the Drop-ins for the future, for further support.
- **"How it was explained to me, helped me to understand it a bit better"**
- Everyone we spoke to seemed genuinely surprised that they could access PressReader free of charge
- **"I didn't realise I could use AI with just my mobile phone"**
- Learner shared that she was very happy to learn how to use digital tools for photography and creating digital content she can share with others. She said the activities were relaxing, supported her wellbeing, helped reduce stress, and allowed her to be creative. She also expressed that she would love to see more activities like this offered in Paisley.



Looking Ahead: DigiRen in 2026

Ross McNicol –
Renfrewshire Council

Looking Ahead: DigiRen in 2026

14 responses submitted

Name

Esther Misajel
Alex Druce
Gozie
susan seed

Lorna Colville
Ross McNicol
Allan Mair
Jillian McFarlane

Suzie Scott



1 of 7



or use link to join

office.com (/o/NEA/InWb/TPu)





Cyber Scotland Week (23-28 Feb)

James McKee,
Renfrewshire Council

What is Cyber Scotland Week 2026?

- Runs 23–28 February 2026 (8th year of national campaign).
- Brings organisations and communities together to strengthen cyber resilience.
- **Theme: ‘Can’t Hack It?!’** – practical steps for staying safer online.

Why It Matters

- Cyber threats continue to evolve – increasing need for resilience.
- Supports national Strategic Framework for a Cyber Resilient Scotland 2025–2030.

Cyber Scotland Week 2026 – Free, online safety webinars



Lead Scotland is hosting five free, accessible online webinars as part of Cyber Scotland Week. Simple, practical steps you can take to stay safe online, whether you're looking for a refresher or learning the basics for the first time.

Register to secure your free place and let us know about any accessibility requirements:

<https://www.lead.org.uk/upcoming-webinars/>

Or head to the **Cyber Scotland Week** website for more events from other organisations

<https://www.cyberscotland.com/cyberscotlandweek/>

Designed for disabled people, suitable for everyone.

Monday 23 February 11:00-12:00

6 things to do for staying safe online

Tuesday 24 February 11:00-12:00

Staying safe from phishing,

Wednesday 25 February 11:00-12:00

Staying safe on social media,

Thursday 26 February 11:00-12:00

Staying safe from sextortion scams,

Friday 27 February 11:00-12:00

Staying safe while shopping online,

DigiRen in Partnership with RenSafeOnline and Get Safe Online will be sharing daily bulletins focussing on the following Get Safe Online Self-Help Centre Tools:

- Day 1 - Mon 23 Feb - [Check a Website](#)
- Day 2 - Tues 24 Feb - [Check for a data breach](#)
- Day 3 - Wed 25 Feb - [Check if you can spot a phishing email](#)
- Day 4 - Thurs 26 Feb - [Check your social media footprint](#)
- Day 5 - Fri 26 Feb - [Check the strength of passwords](#)
- Day 6 - Sat 27 Feb - [Ask Silver](#)
- Day 7 - Sun 28 Feb - [Spot the AI](#)

Cyber Scotland Week 2026 – How DigiRen Can Support



- Host or co-host activities: workshops, webinars, drop-ins, awareness sessions.
- Promote cyber awareness across teams and communities.
- Signpost staff to national events and trusted resources.
- Reinforce message: simple actions build cyber resilience.



Partner updates

All



**#
Digi
REN**

AOB & Open Discussion

All

1050 -
1100

Data Safety and Security

Digi
REN

Threats to data security

At work and at home, the internet gives you access to accounts, methods of communication, and ways to share and use information. Many types of [cyberattacks](#) and insider risks can put the information that you share at risk.



Hacking

Hacking refers to any attempt via computer to steal data, corrupt networks or files, overtake an organisation's digital environment, or disrupt their data and activities. Methods of hacking include phishing, malware, code breaks, and [distributed denial-of-service](#) attacks.



Ransomware

[Ransomware](#) is malware that prevents access to your network and files until you pay a ransom. Opening an email attachment and clicking on an advertisement are a few ways that ransomware can be downloaded to your computer. It's usually discovered when you can't access files or you see a message that demands payment.



Data leakage

Data leakage is the intentional or accidental transfer of data from inside an organisation to an external recipient. This can be accomplished using email, the internet, and devices like laptops and portable storage devices. Files and documents that are taken off premises are also a form of data leakage.



Fraud

Fraud is committed by sophisticated users who want to take advantage of online anonymity and real-time accessibility. They might create transactions using compromised accounts and stolen credit card numbers. Organisations might become victims of warranty fraud, refund fraud, or reseller fraud.



Natural disasters

Natural disasters don't always warn you that they're coming, so it's smart to prepare ahead of time to help protect your data—just in case. Whether it's a hurricane, earthquake, flood, or another form of devastation, having off-site backups of your data will help you implement your business continuity plan.



Malware

[Malware](#) is a term for worms, viruses, and spyware that enable unauthorized users to access your environment. Once inside, these users have the potential to disrupt your IT network and [endpoint](#) devices, or steal credentials that may have been left in files.



Phishing

[Phishing](#) is the act of tricking individuals or organisations into giving up information like credit card numbers and passwords. The intent is to steal or damage sensitive data by pretending to be a reputable company that the victim is familiar with.



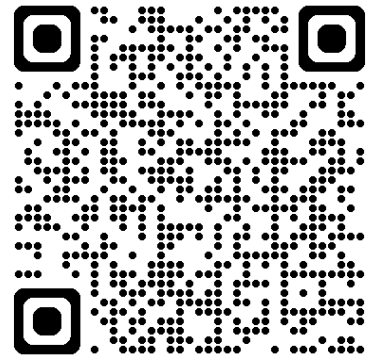
Negligence

Negligence is when an employee knowingly breaks a security policy but isn't trying to cause the company harm. For example, they might share sensitive data with a coworker who doesn't have access, or sign into company resources over an unsecured wireless connection. Another example is allowing someone to enter a building without showing a badge.



Theft

Theft is an insider threat that results in stolen data, money, or intellectual property. It's done for personal gain and to harm the organisation. For instance, a trusted vendor could sell customer social security numbers on the dark web or use insider information about customers to start their own business.



<https://www.microsoft.com/en-gb/security/business/security-101/what-is-data-security>

National Databank



[Home](#) [Network](#) [Partner](#) [Discover](#) [Policy & research](#) [Our services](#)

Digi
REN

[← Discover](#)

Good news

Stay up-to-date with our latest announcements and big moments.

<https://www.goodthingsfoundation.org/>



03/02/2026

[Good Things Foundation and Reconome commit to deliver 85,000 devices to UK's digitally excluded](#)

Good Things Foundation and Reconome expand their partnership providing a long-term, sustainable supply of devices to people who need them most.



15/01/2026

[Good Things Foundation appoints Vicki Sellick MBE as next Chief Executive](#)

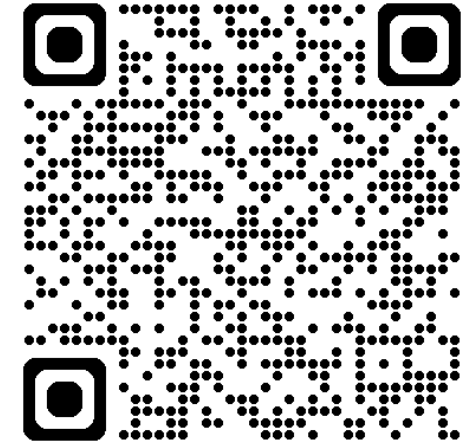
Vicki will succeed founder Helen Milner OBE, who is retiring in March after 15 years of visionary leadership.



08/01/2026

[Good Things Foundation joins the Connection Project to fuel UK's growth and inclusivity](#)

Good Things Foundation join national alliance working to ensure digital inclusion across the UK and unlock significant economic growth.



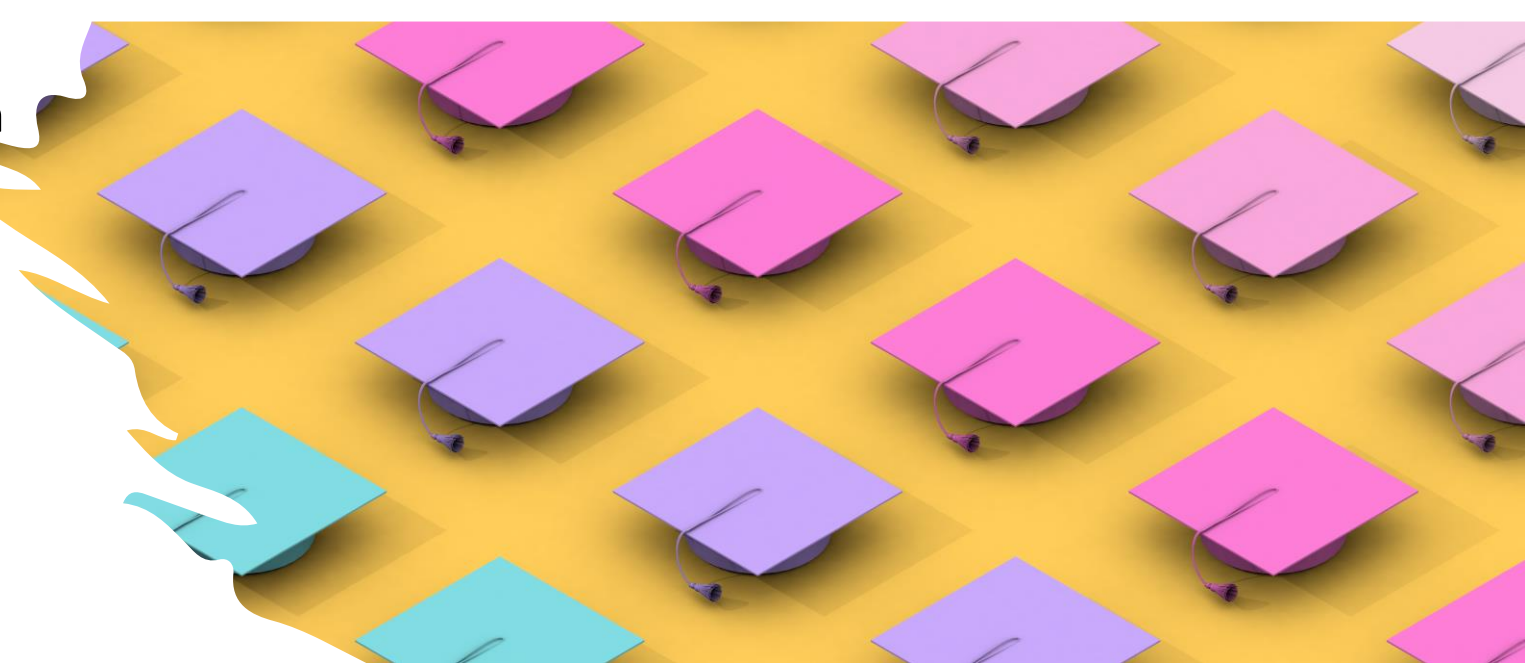
Citizen's Voice Forum Opportunity



“Join the Citizen’s Voice Forum and take a direct hand in shaping digital inclusion within Renfrewshire”

Digital Inclusion eLearning Opportunity

- Volunteers to provide critical feedback on a digital inclusion elearning module needed
- Working with the Scottish Government Research Team
- Help shape learning for organisations in Renfrewshire with a free learning module on Digital Inclusion
- **Timeframe / Commitment:** 1hr research session online or in person – can suit availability
- Contact : csresearch@gov.scot



DigiRen Network: 2026 Meetings Planner



DATE	TIME	FORMAT
Thursday, 05 February 2026	10:00 – 11:00	Online
Thursday, 02 April 2026	10:00 – 11:00	Online
Thursday, 28 May 2026	10:00 – 11:00	Hybrid
Thursday, 17 September 2026	10:00 – 11:00	Online
Thursday, 12 November 2026	10:00 – 11:00	Online
Thursday, 17 December 2026	10:00 – 11:00	Hybrid